

Azure RemoteApp: A Workplace in the Cloud?

Nicholas Dille, RDS MVP
DuCUG, 25.09.2015

Who is that guy?

Husband, father, geek, autor, aikidoka

Teamlead Enterprise Consulting @ Makro Factory

10+ years experience with SBC/VDI

RDS MVP since 2010

<http://dille.name/blog>

@NicholasDille



Microsoft Hyper-V und System Center
in Windows Server 2012 (R2)

Agenda

Remote Desktop
Services



Flavours



Clients



Licensing



Authentication



Applications



What now?



Remote Desktop Services

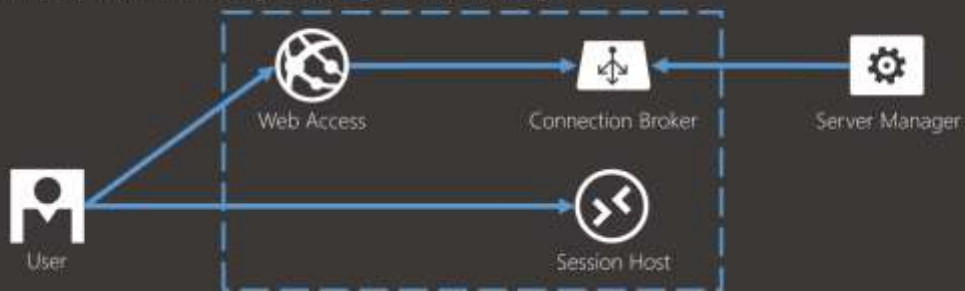
Quick Introduction

The user accesses published resources through Web Access using a web browser

Web Access talks to Connection Broker to determine a suitable Session Host

The clients connect directly to the selected Session Host

The deployment is managed using Server Managers



Flavours

Cloud Deployment

Managed RDS deployment

Authentication against Azure AD

Low management overhead

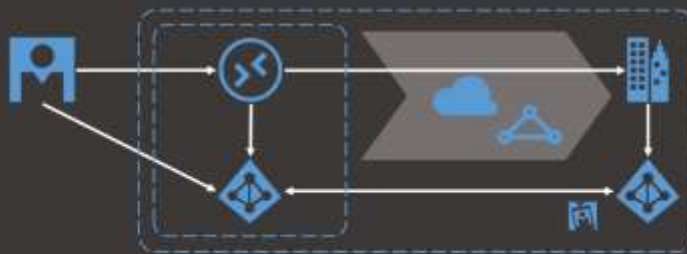
Hybrid Deployment

Integration of LOB applications

Hybrid Identity: Azure AD Connect

Hybrid Network: Azure VPN / ExpressRoute

Hybrid Management: AD membership



<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-what-is/>

Flavours

Cloud Deployment

Image gallery

Automatic Updates of VMs

Updates for OS and Office
Microsoft Anti-Malware

No additional applications

Authentication using Azure AD

Hybrid Deployment

Custom Images

Responsibility for Updates

Updates for OS and all applications
Updates for anti-virus solution etc.

Integration of LOB applications

Authentication with on-premises AD

Can also be deployed from template image

In this case, updates are handled by Azure

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-what-is/>
<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-update/>

Demo

Creating a Cloud Deployment

Managing a Deployment

User Access

Publishing

Sessions

Hybrid Deployment

Prerequisites

On-premises infrastructure

- Active Directory
- Application backends

Network connection

- Internet access
- ExpressRoute

Configuration

Set up Virtual Network (VNET)

Set up Azure AD Connect

AD membership for Session Hosts

<http://blogs.msdn.com/b/rds/archive/2015/04/23/deploy-azure-remoteapp-collection-to-your-azure-virtual-network-with-support-for-expressroute.aspx>
<http://www.microsoft.com/en-us/download/details.aspx?id=47594>

Demo

Preparing a Hybrid Deployment

Azure AD Connect

Virtual Network

Gateway and RRAS

Creating a Hybrid Deployment

Domain Join

Template Image

Effect of a Hybrid Deployment

RDSH Computer Accounts

Custom Images

Templates

Windows Server 2012 R2

Microsoft Office 365 ProPlus (Office 365 subscription required)

Microsoft Office 2013 Professional Plus (trial only)

Requirements

Gen1 only // MBR partitioning scheme // may have multiple partitions // no snapshots // VHD only // no VHDX // 127GB max // may be dynamically expanding // one Windows per image // no EFS // RDSH // Desktop Experience // SysPrep without /mode:vm

Updating

Update image, then assign image to collection

Existing session can have a grace period of 60 minutes OR NOT ;-)

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-images/>
<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-imagereqs/>
<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-image-on-azurevm/>
<http://blogs.msdn.com/b/rds/archive/2015/03/17/how-to-create-a-remoteapp-template-image-in-azure.aspx>
<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-update/>

Clients

Platforms

Microsoft offers clients for all major operating systems



Licensing

Editions & Cost

Fee per collection, Microsoft Office must be licenced separately

Windows license and RDS CALS are included

Service Level Agreement: 99,9% monthly availability

	Basic	Standard
Target user	Task Worker	Information Worker
Starting price (user/month)	\$10	\$15
Hours included	40	40

<https://azure.microsoft.com/en-us/pricing/details/remoteapp/>

Licensing

Editions & Cost

Fee per collection, Microsoft Office must be licenced separately

Windows license and RDS CALS are included

Service Level Agreement: 99,9% monthly availability

	Basic	Standard
Target user	Task Worker	Information Worker
Starting price (user/month)	\$10	\$15
Hours included	40	40
Hourly overage rate	\$0,175/h	\$0,20/h
Capped price (user/month)	\$17	\$23

<https://azure.microsoft.com/en-us/pricing/details/remoteapp/>

Licensing

Editions & Cost

Fee per collection, Microsoft Office must be licenced separately

Windows license and RDS CALS are included

Service Level Agreement: 99,9% monthly availability

	Basic	Standard
Target user	Task Worker	Information Worker
Starting price (user/month)	\$10	\$15
Hours included	40	40
Hourly overage rate	\$0,175/h	\$0,20/h
Capped price (user/month)	\$17	\$23
Maximum users per collection	400* (800**)	250* (500**)

(* Default // ** Maximum)

<https://azure.microsoft.com/en-us/pricing/details/remoteapp/>

Licensing

Limitations

	Limit
Collections per Subscription	3 *
Collections per User	1
RemoteApps per Collection	100
Maximum Number of Sessions in all Collections	5,000 *
Storage per User	50GB
Idle Timeout	4 hours
Disconnected Timeout	4 hours

(* You can request an increase)

<https://azure.microsoft.com/en-us/documentation/articles/azure-subscription-service-limits/#azure-remoteapp-limits>

Authentication

Azure Active Directory

User accounts need to come from the same AAD domain

This domain can be changed but requires clearing and setting permissions

	Cloud	Hybrid
Microsoft Account	Yes	No
<i>Azure Active Directory</i>		
▪ Cloud only	Yes	No
▪ AD Connect with password sync	Yes	Yes
▪ AD Connect without password sync	Yes	Yes
▪ AD Connect with ADFS	Yes	Yes
Azure Multi-Factor Authentication (MFA)	Yes	Yes

(Office 365 accounts are AAD accounts)

Environment

Applications

Treat just like RDS deployment ;-)

Office 365 ProPlus

Included only in Office 365 Enterprise/Government E3 and higher
ARA supports Shared Computer Activation (but only in custom images)

Office Professional Plus 2013

Data

OneDrive for Business (not OneDrive Consumer)

SharePoint

Network Share

Dropbox (not Box)

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-o365/>

<https://technet.microsoft.com/library/dn782858.aspx>

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-officesubscription/>

<https://technet.microsoft.com/library/office-365-plan-options.aspx>

Tips and Tricks (1/2)

Configuring redirection

Enable USB redirection

```
Set-AzureRemoteAppCollection -CollectionName MyCol -CustomRdpProperty "usbdevicestoredirect:s:*"
```

Configure more redirection options

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-redirection/>

Working with UPDs

Prepopulating: Modify the default profile in the template image

Managing UPDs almost exclusively through support (remoteappforum@microsoft.com)

Central management

(Local) Group Policy depending on deployment (domain joined or not)

Perhaps even PowerShell Desired State Configuration

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-redirection/>

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-upd/>

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-secure/>

Tips and Tricks (2/2)

Working with VNETs

Linking a cloud collection to an existing VNET

Create with VNET and choose not to join local domain

Then choose a template image

<http://blogs.msdn.com/b/rds/archive/2015/08/18/how-to-link-an-azure-remoteapp-collection-to-your-existing-azure-virtual-network-without-domain-join.aspx>



<http://blogs.msdn.com/b/rds/archive/2015/08/18/how-to-link-an-azure-remoteapp-collection-to-your-existing-azure-virtual-network-without-domain-join.aspx>

Automation

PowerShell

Installing Azure PowerShell Module

<https://azure.microsoft.com/en-us/documentation/articles/powershell-install-configure/>

Introduction to ARA Cmdlets

<https://azure.microsoft.com/en-us/documentation/articles/remotepapp-tutorial-arawithpowershell/>

Azure Automation

Use the Azure PowerShell Cmdlets (see above)

Azure Resource Manager

Quick Start Template for RDS

<http://blogs.msdn.com/b/rds/archive/2015/07/13/azure-resource-manager-template-for-rds-deployment.aspx>

Demo

Azure RemoteApp PowerShell Cmdlets

What now?

Give it a try

Landing Page

<https://www.remoteapp.windowsazure.com/>

What you get

Runs 30 days

2 Collections per Subscription

10 Users per Collection

25 Template Images

<https://azure.microsoft.com/en-us/documentation/articles/azure-subscription-service-limits/#azure-remoteapp-limits>

What now?

Learn

Documentation

<http://azure.microsoft.com/en-us/documentation/services/remoteapp/>

FAQ

<https://azure.microsoft.com/en-us/documentation/articles/remoteapp-faq/>

Forum

<https://social.msdn.microsoft.com/forums/azure/en-US/home?forum=azureremoteapp>

Azure RemoteApp AskTheExperts Webinar

<https://azureinfo.microsoft.com/AzureRemoteAppAskTheExperts-Registration-Page.html>

Opsgility: Azure RemoteApp, From Introduction to Advanced (by Freek Berson)

<https://www.opsgility.com/courses/details/azure-remote-app-from-introduction-to-advanced>

Microsoft Virtual Academy: Azure RemoteApp Core Skills

<https://www.microsoftvirtualacademy.com/en-US/training-courses/azure-remoteapp-core-skills-11814>

Challenges

End User

- No desktop integration
- No file type association
- No profile management

Features

- No UDP for RDP
- No GPU support
- No container
- No client API

Collections

- No assignments based on RemoteApp
- Single AAD domain
- No telemetry data

<http://feedback.azure.com/forums/247748-azure-remoteapp>

Summary

Remote Desktop Services

SBC/VDI
RDS on Azure
Azure RemoteApp



Falours

Cloud
Hybrid



Clients

Windows (Phone)
Mac OS X & iOS
Android



Licensing

Basic
Standard



Authentication

Microsoft Account
Azure AD
Multi-Factor



Applications

Office 365
Automation



What now?

Trial
FAQ
Documentation
Challenges



Who is that guy?

Husband, father, geek, autor, aikidoka

Teamlead Enterprise Consulting @ Makro Factory

10+ years experience with SBC/VDI

RDS MVP since 2010

<http://dille.name/blog>

@NicholasDille



Microsoft Hyper-V und System Center
in Windows Server 2012 (R2)